

## Privacy Policy Fixico

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The information you have filled in via our website or app is used to manage and optimize your account at Fixico and ultimately to send to the repairer you have chosen to repair your vehicle. We can also use your information to send you an email with for example, information about our services. We will not provide your information to third parties for other (marketing) purposes, unless we are required by law and/or regulation to do so.

Your data is also treated with the utmost care and security. Processing of your personal data is done in a manner that is in accordance with the Protection of Personal Information Act. We keep your personal data not longer than necessary for the implementation of our services.

### **Access to information**

You are entitled to see your information that is known to us. You can submit a request to know which of your data we are using. You can send a request for modifying the data as well. Also, if you don't want to get any more emails from us you can indicate this to us. For all these cases, you can contact our customer services or send an e-mail to [info@fixico.co.za](mailto:info@fixico.co.za)

### **Changes**

We continue to develop and optimize our services. It may be that our privacy policy will change from time to time. We therefore advise you to regularly review our privacy policy.

### **Other websites**

This privacy policy applies only to our website and not to those 3<sup>rd</sup> party websites that are linked to our site for your convenience. Accordingly, Fixico cannot guarantee that these other websites are reliable or secure and you should review their own Privacy Policy.

If you have questions regarding our privacy policy, please contact us through our customer services or send an e-mail to [info@fixico.co.za](mailto:info@fixico.co.za)

## Cookie Policy Fixico

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Cookies are used on our website and app. These are small text files that are installed on your computer or mobile device. Cookies install themselves on your computer or mobile device but they will not harm any files on your computer or mobile device. The purpose of our use of cookies is to make our website work efficiently and for collecting information about general visits and/or user data.

We also use Google Analytics, a web analytics service from Google. The visits and/or User information generated by the cookie will be sent to Google and they are stored in servers in the U.S. If the IP anonymization is activated on our website, Google will first shorten your IP address within the SOUTH AFRICAN area. Google will never share your IP address with other Google applications.

If you do not want us or Google to collect information about your visitor behaviour, you can use a private browser created to avoid cookies. You can also download and install a plugin. However, not accepting cookies can limit the functionality of our website.

If you do not customize the browser in the above manner and simply use our website as normal, you permit us to process your data as described above.

For more information, visit [www.allaboutcookies.org](http://www.allaboutcookies.org)

## **Fixico Disclaimer**

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Although we have taken all reasonable care to ensure that the information provided on this Site is accurate, we give no warranties regarding the accuracy, timeliness or completeness of any information.

We accept no liability arising out of, or relating to your use or inability to use the Site, or in connection with any error, omission, defect, computer virus or system failure, or in connection with the access of, use of, performance of, browsing in or linking to other websites from this Site